Children’s Policy

This Children’s Privacy Policy applies to the websites operated by or for Madison Children’s Museum (collectively, the “Museum,” “we,” “our,” or “us”), including www.MadisonChildrensMuseum.org and www.kidshare.org (collectively, the “Website”). View the Website’s General Web Privacy at the Website.

The Website is designed to collect information from children under the age of thirteen (13) years of age (hereinafter referred to as “children”), and some of the information collected by the Website from children may include “personal information,” as that term is defined under the Children’s Online Privacy Protection Act (“COPPA”) of 1998, as amended in December of 2012 (15 U.S.C. 6501 et seq.). The Museum, however, is a non-profit organization and, therefore, is not subject to COPPA.

Although we are exempt from COPPA, we still take steps to protect children who access and use the Website as outlined below. Parents and legal guardians may be referenced collectively as “parents” herein. When this Children’s Privacy Policy references the term “personally identifiable information” or “personal information,” we mean information defined as “personal information” under COPPA.

Currently, COPPA defines personal information as including the following identifiers:
• First and last name;
• A home or other physical address including street name and name of a city or town;
• Online contact information;
• A screen or user name that functions as online contact information;
• A telephone number;
• A social security number;
• A persistent identifier that can be used to recognize a user overtime and across different Web sites or online services (e.g., an identifier stored in a cookie, an IP address, etc.);
• A photograph, video, or audio file, where such file contains a child’s image or voice;
• Geolocation information sufficient to identify street name and name of a city or town; and
• Information concerning the child or the parents of that child that the operator collects online from the child and combines with an identifier listed above.

For Children under 13
We have rules in place to protect privacy and to keep the Website a safe place for you to visit. When you register to use the Website, we will contact your parent(s) to get their permission for you to participate. Once your parent(s) give us that permission, you may use the Website and we may send you emails about new features and information on the Website.
For Parents of Children under 13
This information is for parents of children who register to use the Website. Please read the following and contact us at info@madisonchildrensmuseum.org if you have any questions about our Children’s Privacy Policy.

Our Children’s Privacy Policy explains our information collection and use practices directed to children who register to use the Website. This Children’s Privacy Policy also applies to information submitted by parents about their children. Please read this Children’s Privacy Policy carefully, so that you know exactly how we collect and use information, how you can submit or change your child’s information, and how you can request that we delete your child’s information. You can also review the Privacy Policy for the general website for Madison Children’s Museum (many of those provisions are different from this Children’s Privacy Policy) on the Website.

Our Children’s Privacy Policy answers the following questions.
1. What personal information do we collect from children?
2. How do we use and share the personal information that we have collected from children?
3. How do we notify and obtain consent from parents?
4. How can parents access, change or delete personal information about their children?
5. How will we notify you if our Children’s Privacy Policy changes?
6. Who do you contact if you have questions or concerns about our Children’s Privacy Policy?

WHAT PERSONAL INFORMATION DO WE COLLECT FROM CHILDREN?
When a child registers to use the Website, we collect information from the child as part of a registration process. The only information we collect or may collect from such a child during the registration process is the child’s first name, the child’s date of birth, the parent’s e-mail address, and an opt-in request to name their neighborhood location. We collect birth dates to validate the ages of all of our guests. We do not collect any other information from children during the registration process.

However, in the course of a child submitting information or content to the Website, that child may also provide additional information about himself or herself, such as the contents of his/her photos, texts, and video messages. That information may be collected and shared on the Website as part of the larger Website project. We recommend parents and guardians routinely check content shared by the child on the Website.

We also collect persistent identifiers. The collection of persistent identifiers is not unique to children but is performed for all users of the Website. The persistent identifiers are not linked to any other personal information of a child. Therefore, any use or disclosure of the persistent identifiers by us does not use or disclose any other personal information of a child.

HOW DO WE USE AND SHARE THE PERSONAL INFORMATION THAT WE HAVE COLLECTED FROM CHILDREN?
When a child registers to use the Website, we use the parent’s e-mail address to notify the parent of the registration request (as described in detail below). To personalize our communications to a child, we may use the child’s first name in those communications. We do not disclose any child’s registration information to third parties, unless disclosure is reasonably necessary to: protect the security of integrity of our Website; take
precautions against liability; respond to judicial process; or, provide information to law enforcement agencies or for an investigation related to public safety, but only to the extent permitted under provisions of law.

However, as noted above, if a child submits other information about himself or herself after registering with the Website, such as the contents of his/her photos, texts, and video messages, this information may be collected and shared on the Website as part of the larger Website project. We recommend parents and guardians routinely check content shared by the child on the Website.

In addition, we may disclose persistent identifiers associated with users (including children) to third parties. As previously noted, the persistent identifiers are not linked to any other personal information of a child. Therefore, any use or disclosure of the persistent identifiers by us does not use or disclose any other personal information of a child.

**HOW DO WE NOTIFY AND OBTAIN CONSENT FROM PARENTS?**

We send parent(s) an e-mail when their child registers to use the Website. We provide parents with the opportunity to refuse and revoke their child’s registration. If the parent refuses and revokes the child’s registration, we delete the child’s information from our database(s). If we do not hear back from the parent, we assume it is acceptable for the child to be registered on the Website. Once a parent permits a child to register, the parent will receive emailed updates regarding the child’s Website activity, with an option to opt-out of these emailed updates.

**HOW CAN PARENTS ACCESS, CHANGE OR DELETE PERSONAL INFORMATION ABOUT THEIR CHILDREN?**

At any time, parents can request that any personal information we have collected from or about their child(ren) be deleted from our records. We use two methods to allow parents to access, change, or delete the personally identifiable information that we have collected from their children:

- A parent can access, change, or delete his or her child’s registration information by logging on to the child’s account on the Website. The parent will need to have his or her child’s username and password to make changes in this manner.
- A parent can contact Website personnel to access, change, or delete the information that we have collected from his or her child by sending an e-mail to info@madisonchildrensmuseum.org. Parents must include the child’s username and password and the parent’s e-mail address in the e-mail so that we can better assist you with your inquiry or request.
- As persistent identifiers are not linked to a particular user (i.e., they are not linked to any other personal information associated with a child), persistent identifiers associated with a child cannot be removed from our records because they cannot be identified as being associated with a particular child. Therefore, any parent request for removal of a child’s information from our records will not and cannot result in the removal of any persistent identifiers.
HOW WILL WE NOTIFY YOU IF OUR CHILDREN’S PRIVACY POLICY CHANGES?
We may amend our Children’s Privacy Policy at any time. We will use reasonable efforts to provide parents with notice by e-mail of any material changes in the way we intend to collect, use and/or share children’s personal information. Please note that, at all times, parents should keep personal information updated in order to provide us current e-mail addresses. We will apply material changes in our Children’s Privacy Policy only in conformance with applicable law, including any applicable provisions of COPPA that require parental consent.

WHO DO YOU CONTACT IF YOU HAVE QUESTIONS OR CONCERNS ABOUT OUR CHILDREN’S PRIVACY POLICY?
If you need further assistance, please send an e-mail with your questions or comments to info@madisonchildrensmuseum.org or write to us at:

Madison Children’s Museum
100 N. Hamilton St.
Madison, Wisconsin 53703
You may also telephone us at 608.256.6445. (If you are not 18 years of age or older, you must have your parent or guardian’s permission to call this number.)