



## FREQUENTLY ASKED QUESTIONS

### **Can we bring in our own food?**

MCM does not allow any outside food to be brought in for birthday parties, except for cake and beverages. We have two excellent birthday party caterers that you may order food through at an additional cost to your party. The only exception to this rule is for allergy-related alternatives.

### **Will your staff members play with our kids in the exhibits?**

MCM staff members are not responsible for leading exhibit play or for watching over children while they are playing in the museum. Please make sure you have a sufficient number of chaperones at your party to aide in supervising.

### **What happens if my guests arrive before I do?**

All parties must provide a guest list before your party. This way, if your guests arrive before you do, our front desk will be able to check them off the list for free admission and direct them to where the party will be held.

### **Can we play in the museum after the party is done?**

Admission for your guests is valid for the whole day, so everyone is welcome to arrive early or stay later and play in the exhibits. You are only restricted to the use of our *Celebrations Room* for the 60 minutes of your party.

### **Some of my guests are members at the museum; can they get in for free?**

All children attending the party will count towards your final guest count, whether or not they are museum members. The cost of your guests includes multiple things to be accounted for. For example, if your party has 15 children; you will be billed for two extra children, regardless of if they are members. Make sure to clear with parents ahead of time how you would like to handle siblings.

### **What about the cake I ordered?**

The cake that you ordered at the time of making your reservations will be ordered and coordinated by our Facility Rental Coordinator. Once you've made the reservation, we will take care of it. Any changes to your cake need to be submitted 7 days prior to your party.

### **Do you provide tableware for parties?**

Tableware is provided with *Earl's EXCELLENT Party* and *Waffle's WONDERFUL Party* (but not with *Gertrude's GREAT Party*). We provide cups, plates, napkins and silverware – enough for all your guests.

### **What happens during the party? Do you lead any special activities?**

The party held in our *Celebrations Room*, is a time for your group to celebrate however you would like – with cake, food, presents, etc. The museum does not lead any activities but will provide a host to assist in any area that is needed. You are also welcome to bring in your own activities as you desire. We typically find that the kids just want to play!